



Key 2 Communications Inc. HPBX Privacy Policy

Collecting and Using Your Personal Data

TYPES OF DATA COLLECTED AND DEVICE PERMISSIONS

Among the types of Personal Data that Key 2 Communications Inc. collects, by itself or through third parties, there are: Usage Data; Contacts permission; Camera permission; Precise location permission (non-continuous); Microphone permission; Phone permission; Storage permission; geographic position; Data communicated while using the service; app information; device logs; device information.

Personal Data may be freely provided by the User, or, in the case of Usage Data, collected automatically when using Key 2 Softphone app.

Unless specified otherwise, all Data requested by Key 2 Softphone app is mandatory and failure to provide this Data may make it impossible for Key 2 Communications Inc. to provide its services. Users who are uncertain about which Personal Data is mandatory are welcome to contact us at any time.

Depending on the User's specific device, Key 2 Softphone may request certain permissions that allow it to access the User's device Data as described below.

Camera permission

Used for accessing the camera or capturing images and video from the device.

Contacts permission

Used for accessing contacts and profiles on the User's device, including the changing of entries.

Microphone permission

Used for accessing and recording microphone audio from the User's device.

Phone permission

Used for accessing a host of typical features associated with telephony. This enables, for instance, read-only access to the "phone state", which means it enables access to the phone number of the device, current mobile network information, or the status of any ongoing calls.

Precise location permission (non-continuous)

Used for accessing the User's precise device location to allow users to share their location with other users. The geographic location of the User is determined in a manner that isn't continuous. This means that it is impossible for Key 2 Communications Inc. to derive the exact position of the User on a continuous basis.

Storage permission

Used for accessing shared external storage, including the reading and adding of any items.



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THE PURPOSE OF PROCESSING

The Data concerning the User is collected to allow Key 2 Communications Inc. to provide its Service, comply with its legal obligations, respond to enforcement requests, protect its rights and interests (or those of its Users or third parties), detect any malicious or fraudulent activity, as well as the following: Device permissions for Personal Data access, Hosting and backend infrastructure, Infrastructure monitoring, Location-based interactions, Contacting the User, Registration and authentication and Managing contacts and sending messages.

SHARING AND DISCLOSURE OF PERSONAL INFORMATION TO THIRD PARTIES

Any personal information that we collect (as identified in the "Personal Data We Collect" section) may be shared with business partners, contractors, vendors, and authorized third-party agents either with Your consent or for business or legal purposes and in accordance with applicable law to:

- Conduct analytics in order to improve the user experience of our Apps and Services;
- Provide support and technical services;
- Operate, deliver, improve and customise our Apps, and Services.

RETENTION TIME

We process Personal Data and store it for as long as required to fulfil for which the information was originally collected.

Therefore, Personal Data that was collected for purposes related to the performance of a contract between Key 2 Communications Inc. and the User shall be retained until such contract has been fully performed.

We may retain Personal Data for a longer period whenever required to do so for the performance of a legal obligation or upon order of an authority.

Once the retention period expires, Personal Data will be deleted or anonymized.